## Patient's Rights & Responsibilities

Eff 12/2004 Rr. 5/2009

## The hospital and medical staff have adopted the following statement of patient rights. This list shall include, but not be limited to, the patient's right to:

- 1. Exercise these rights without regard to sex or cultural, economic, educational or religious background or the source of payment for care.
- 2. Considerate and respectful care that recognizes a person's dignity, and provides for personal privacy to the extent possible during the course of treatment.
- 3. Knowledge of the name of the physician who has primary responsibility for coordinating his/her care and the names and professional relationships of other physicians and healthcare providers who will see him/her. Information regarding the names, professional status and experience of the staff that are providing care or treatment to the patient.
- 4. Have a family member or representative of his or her choice and his or her own physician notified promptly of his/her admission the hospital.
- 5. Receive information from his/her physician about his/her illness, his/her course of treatment, and his/her prospects for recovery in terms that he/she can understand. Upon request access information contained in his/her clinical records within a reasonable time frame. Upon request, examine and review facility's rules and regulations as they apply to the patient.
- 6. Receive as much information about any proposed treatment or procedure as you may need in order to give informed consent or to refuse the course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in the treatment, alternate course of treatment or non-treatment and the risks involved in each and to know the name of the person who will carry out the procedure or treatment.
- 7. Participate actively in decisions regarding his/her medical care. To the extent permitted by law, this includes the right to refuse treatment.
- 8. Full consideration of privacy concerning his/her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discretely. The patient has the right to be advised as to the reason for the presence of any individual.
- 9. Reasonable responses to any reasonable request he/she may make for service.
- 10. Leave the hospital against the advice of his/her physician.
- 11. Reasonable continuity of care and to know in advance the time and location of appointment as well as the physician providing the care.
- 12. Be advised if hospital/personal physician proposes to engage in or perform human experimentation affecting his/her care or treatment. Be informed if the facility is participating in teaching programs, research, or experimental programs. The patient has the right to refuse to participate in such research projects.
- 13. Be informed by his/her physician or a delegate of his/her physician of the continuing healthcare requirements following his/her discharge from the hospital.
- 14. Be informed upon request, prior to initiation of care or treatment, that is nonemergent of the charge(s) for services(s) that is routine, usual and customary; or the estimated charge(s) for service(s) based upon an average patient with a diagnosis similar to the tentative or preliminary admission diagnosis of the patient being admitted; and, based upon insurance information supplied by the patient,

- to be given assistance on obtaining an estimate of any co-payment, deductible, or other charges that will not be covered by a third party payer and must be paid by the patient. The patient has the right to be informed prior to the initiation of care or treatment, of the facility's general billing procedures.
- 15. The right to an advanced directive. Such as a living will or healthcare proxy. The patient who has an advanced directive must provide a copy for their wishes to be made known.
- 16. Have all patient's rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
- 17. Informed of the grievance procedure.
- 18. Receive care in a safe setting. To be free from restraint or seclusion that is not medically necessary.
- 19. Remain free from all forms of harassment and abuse.

All personnel shall observe these patients' rights.

## **Patient Responsibilities**

- The care a patient receives depends partially on the patient himself. Therefore, in addition to these rights, a patient has certain responsibilities. These responsibilities should be presented to the patient in the spirit of mutual trust and respect:
- The patient has the responsibility to provide accurate and complete information concerning his/her present complaints, past illnesses and hospitalizations, and other matters relating to his/her health.
- The patient is responsible for making it known whether he/she clearly comprehends the course of his/her medical treatment and what is expected of him/her.
- 4. The patient is responsible for following the treatment plan established by his/her physician, including the instructions of nurses and other health professionals as they carry out the physician's orders.
- 5. The patient is responsible for keeping appointments and for notifying the hospital or physician when he/she is unable to do so.
- 6. The patient is responsible for his/her actions should he/she refuse treatment or not follow his/her physician's orders.
- 7. The patient is responsible for assuring that the financial obligations of his/her hospital care are fulfilled as promptly as possible.
- 8. The patient is responsible for following hospital policies and procedures.
- 9. The patient is responsible for being considerate of the rights of other patients and hospital personnel.
- 10. The patient is responsible for being respectful of his/her personal property and that of other persons in the hospital.

## **Physician Ownership Disclosure**

Any patient has the right to choose the provider and facility for their health care services. Thus we would like to inform you that Animas Surgical Hospital meets the definition of a physician-owned hospital under 42 CFR 489.3. A list of physician owners is available upon request.